

JOB DESCRIPTION

Pest Control Technician and Termite Technician

- Report to work for starting time as specified and also for end of daytime as specified or on your work scheduled
- You must time in and time out at each stop and also time out for lunch and time back in for lunch
- You are required to take a 1/2-hour lunch break on your 8 hour or more schedule daily
- If you have early stops and are not coming into the office, call and check in with your supervisor
- Be dressed in uniform and have a clean vehicle
- Be professional
- Be well groomed
- Always wear a mask inside customers home if requested
- All work to be completed before end of day
- Follow Petti's Pest Control Protocols for service
- Make sure chemicals and vehicles are locked at all times
- Call customers if you are going to be delayed getting to a schedule appointment
- Make sure all information from service is inputted into handheld correctly
- Communicate with your supervisor if you are having issues getting all your work done or need help
- When you are finished at the end of the day, call your supervisor to see if there additional work that needs to be done or one of your team mates needs help
- Remember you are driving a "Billboard" and is the "Company's Image" so obey all traffic laws
- Remember our customer is #1 priority so set the expectations of quality service no matter what service you perform
- If any type of incident, please contact your supervisor or manager
- Turn in any paperwork, payments – checks or cash at the end of the day. If no one is at the office, lock up the payments and paperwork till next day
- There will be other job responsibilities created as the needs of the business grows and dictates
- Remember at the end of the day, clean out the inside of your vehicle and if needs washing, please wash. Petti Pest Control pays to have your vehicle washed as many times as needed at the Tunnel Car Wash in Charlestown
- There may be a time that the job you are doing requires lifting ladders, bags of granules, using drills, crawling in crawl spaces or attics depending on the space available. The lifting could range from 20 pounds to 75 pounds depending on the

job you are performing. Bending or stooping could be from a standing position or being flat on the ground or climbing a ladder depending on the job you are performing.

- If you are sick and will not be in work the next day, please advise your immediate supervisor by phone or text.
- If you are out sick from a day or more of work, you may be asked to make up the missed work